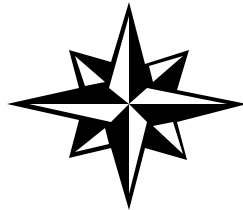# Montgomery Area Community Wellness Coalition

Working Together to Improve Health and Access

Montgomery Area Community Wellness Coalition

- Carroll Nason, DrPA
- Executive Director, MACWC
- CNason@adph.state.al.us

- Ed Forester
- Director, Health Services
- Data Futures, Inc.
- EForester@DataFutures.com

Montgomery Area Community Wellness Coalition Coordinated Health Network 2003

- Board of Directors:
  - Hospitals
  - Area and county public health
  - Community health center (primary care and a wellness/fitness center)
  - Faith-based outreach and a free primary care clinic
  - Mental health
  - City/County indigent care fund
  - Family Guidance Center of Alabama
  - Community representation
- Others:
  - Envision 2020 Health/Wellness/Healthcare Delivery Task Force
  - 211 Connects
  - Montgomery Area Coalition for the Homeless (HMIS)
  - Volunteer physicians
  - State public health & other state agencies

MAIN Mission

- To share information that bridges gaps, avoids duplication, coordinates services and reduces barriers to area health or social services and mainstream programs or resources for individuals in the Montgomery Area.

Strategies

- 211 Connects
- Wellness Case Management
- Shared Patient Information Network (SPIN)
  - Increase HL7 automated information transfer
  - Increase SPIN users
- CQI/Learning Model
- Sustainability

Strategic MIS Partner
Data Futures, Inc. (PWHealth)

- Client Record
- Encounter Tracking
  - Clinical Encounters
  - Non-Clinical Encounters
- Eligibility Determination

- Shared Client Record
- Mental Health Record
- Resource Directory
- Referral Tracking
- HMIS Record
- Laptop Ready
- EDI

MAIN Goals

- Single access point for eligibility
- Increase coordination & target limited resources
- Meet multiple client needs
  - self management
  - self-sufficiency
- Improve client and provider satisfaction
- Strengthen safety net
- Facilitate collaboration & achieve common goals

MAIN Technology

- Network
  - SPIN users
  - HMIS users
  - Other users
- Security
  - SPIN-1 database
  - HMIS-8 databases
- HL7
  - automated information transfer

Inputs Captured

- Initial Intakes
- Encounter Tracking
- Care Coordination
- HL-7 imports

Clients

□ 🖫 ✕ 🖉 🗐 🖨 **Audit**   ■ - Required Field   **Edit**

ID `444556666`

Last Name `Taylor`

First Name `John`

Middle Name `M`

Open Date `01/17/2002` 🗓

Consent Date `01/15/2002` 🗓   ☐ IRB

Verified By `10113` ▾ Smith, Brian

Referral Source `00010` ▾ Harlan ARH

Referral Reason `Eligibility Screening` ▾

Referral Date `01/14/2002` 🗓

| Dental | Mental | Treatment Plan | Notes | Programs | Special Needs | Record Ownership |
| General | General(2) | Income | Contact | Guardian | Environmental | Medical | Allergies | Medicines |

Social Security Number `444-55-6666`

Birth Date `04/21/1954` 🗓 49 yr

Sex `Male` ▾

Ethnicity `Other` ▾

Race `White (non Hispanic)` ▾

Case Worker `10113` ▾ Smith, Brian

Marital Status `Married` ▾

County `Warren` ▾

Education `GED` ▾
☐ Adult Education Program

Status `Open` ▾   📇

Level `Level 1 Urgent` ▾

Closure Date `/ /` 🗓

Reason For Closure ▾

Insurance Code `Underinsured` ▾

Insurance Type	Start	Stop
▸ Private Insurance	1/14/2004	

Insert   Change   Delete

Date of Change `01/01/2003` 🗓

🖫 Save
✕ Cancel
🔧 Treatment
📋 Services
👥 ID Cards
Appointments
✓ Eligibility
🏠 Household

Outcomes Produced

- Improved health services use
- Improved community resources use
- Increased health system efficiency
- Improved coordination and access
- Improved understanding of target population needs

Montgomery Area Community Wellness Coalition Impacts

- Improved health status
  - Diabetes, Hypertension, Heart Disease, Asthma, Mental Health
- Increased access
  - Primary care
  - Medical home
- Cost-savings
  - Reduce inappropriate ED use & high costs
  - Reduce duplication

Lessons Learned

- Early
  - Stakeholder perceptions and involvement
  - Small organizational coalition model or committee
  - Know what "you" want (end-goal in mind)
- Midcourse Corrections
  - Stakeholder perceptions and involvement
  - Supply and demand-quality and quantity
  - Know what "you" want (changes over time)
- Sustainability
  - Know what "you" want (strategic planning)
  - Stakeholder perceptions and involvement
  - Supply and demand-quality and quantity

Summation

- "Begin with the end in sight"
- Stakeholder perception, involvement, and commitment
- Capable MIS partnership
- Viable Business Plan
- The 3 R's

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